

**ASSAM POLICE HEADQUARTERS
ULUBARI, GUWAHATI**

NOTICE INVITING TENDER

No. G/XIII/44/2016-17/Pt/6

Dated Guwahati, August 7, 2019

Sealed tender on plain papers (single envelope) affixing non-refundable court fee stamp of Rs. 8.25 (Rupees eight and Paise twenty-five only) is invited from intending Internet Service Providers (ISPs) for providing **Access Based Internet Services alongwith Wi-Fi Facility at Assam Police HQ.**

Terms & Conditions:

1. The tender addressed to Addl. Director General of Police (S, A & ML), Assam Police Hqrs., Ulubari, Guwahati, Assam – 781007 must reach the undersigned up to **3:00 PM** on **23-08-2019**. No tender received thereafter will be accepted and the undersigned shall not be responsible for any delay in submission of tender. All tenders received after the due date & time shall be returned to the respective Vendor without opening the same. Intending Vendors shall submit tenders in the box kept in front of the office chamber of Addl. Director General of Police (S, A & ML), Assam Police Hqrs., Ulubari, Guwahati, Assam – 781007. The tender Box will be opened on the same day at **4:00 PM** or on subsequent working day at **11:30 AM** if it falls on Govt. holiday in presence of Vendors or their authorized representative present at that time.

Tenders can also be submitted by post but the Deptt. shall not be liable for any postal delays. No Tender will be accepted after the due date and time.

2. Intending Vendors may collect tender paper/documents on payment of Rs. 300/- (Rupees Three Hundred only) through BANK DRAFT payable in favour of the undersigned on any working day during office hours up to **22-08-2019**. They may also download the NIT from the Assam Police Website <https://police.assam.gov.in>. In that case the Vendor will have to deposit the cost of tender documents through Bank Draft at the time of submission of tender.

3. Vendors shall submit BID in sealed single envelope including pre-qualification, technical and financial.

4. All papers submitted by Vendor should be serially numbered and signed. An index of documents submitted giving page number should also be submitted by the Vendor under his signature.

5. **Validity:** Bids must be valid for acceptance for a minimum period of 180 (one hundred eighty) days from the bid closing date.

6. **Earnest Money Deposit (EMD)**

Earnest Money of Rs. 2,000.00 (Rupees Two Thousand only) in the Form of NSC/FDR of Bank/Irrevocable Bank Guarantee with **validity for at least 6 (six) months** in the name of the Proprietor/Partner or shareholder of the firm/ISP concerned duly pledged in favour of the undersigned. Earnest Money will be released after finalization of Tender. Earnest money deposited with the tender shall bear no interest. The Earnest Money will be liable to be forfeited, if the vendor withdraws or amends or impairs or derogates from the tender in any respect within the period of validity. Bids received without EMD will be summarily rejected.

7. **Bid Evaluation Criteria:**

Bids conforming to the terms and conditions stipulated in the bid document unless subject to any contrary under Bid Selection Criteria will be considered for technical evaluation.

8. **Bid Selection Criteria:**

- (i) Court fees stamp.
- (ii) Tender Fee.
- (iii) Earnest Money Deposit amount.
- (iv) Power of attorney of the company authorizing the person to sign the bid document and any document related to this bid with purchaser thereafter and should have a valid period of 6 (six) months from the date of bid opening.
- (v) An **Affidavit** stating that neither the vendor/ISP nor any associated/affiliated company is blacklisted by any Public Sector Undertaking/Agency of the Govt. of India, Govt. of India and/or State Govt.

Vendor failed to full fill the above criteria will be out rightly rejected for further evaluation and will be considered as non responsive.

9. **Other Information/Documents:**

All Vendors must submit relevant documents to support their eligibility criteria along with the following documents (in Technical Bid) complete in all respect and duly self attested.

- (i) Audited Financial Statement for the last two years certified by Chartered Accountant.
- (ii) Up to date valid GST Registration Number.
- (iii) Permanent Account Number.
- (iv) Income Tax Return for last two years.
- (v) Bank Account No. With name of Bank, Type of account, Bank address.

10. Tender should be clearly typed or written and the rates (net) should be written both in figure and words. There should not be any over writing, erasure in the rates. In case of over writing or erasure or any such alteration, the item shall be rejected outright.

11. Failure to fulfill the terms and conditions of the tender notice may lead to rejection of the bid without any reference to the Vendor and no correspondence will be entertained in this regard.

12. Rates quoted should be valid for 1 (one) year with effect from the date of submission of bid with a provision for further extension if finally approved. The rates are to be quoted in Indian currency and payment shall also be made to successful vendor/ISP in Indian currency.

13. Once the rates offered in the quotation are accepted, no enhancement will be entertained at any circumstances and Vendors will be liable to supply the items at the rate accepted by the Assam Police Hqrs. Failure to supply the items at the accepted rates will entail the offer being cancelled and the security Money will be forfeited to the Govt. of Assam.

14. Tenders accompanied by all required documents be submitted under sealed cover and distinctly and conspicuously marked as '**Tender for providing Internet Service at Assam Police HQ**'.

15. Conditional tenders shall not be accepted at any cost and shall be rejected straightway.

16. The successful firm/ISP shall sign a formal Contract Agreement with the Assam Police HQ within 10 (ten) of issue of formal Work Order.

17. **Performance Security** @ 5% of the total value of Work Order has to be deposited by the supplier in the form of NSC/FDR of Bank/Irrevocable Performance Bank Guarantee in favour of Addl. Director General of Police (S, A & ML), Assam Police Hqrs., Ulubari, Guwahati, Assam – 781007 at the time of signing of Deed of Agreement to ensure satisfactory performance of the service for the entire period of the service. This deposit will be released in due course after the expiry of specified period. Performance Security will not accrue any interest.

18. The Director General of Police, Assam reserves the right not to place any order even after execution/acceptance of the formal contract agreement and for which no claim or compensation whatsoever will be entertained.

19. All the legal proceedings arising out of any dispute between the parties shall be settled within the territorial jurisdiction of the Courts in Assam.

Technical Requirement:

- Applicant must be atleast a B-Category ISP under Unified License Holder from Department of Telecommunication, Ministry of Communications & IT, Govt. of India since last 5 years from the Date of Issue of License and Subsequent Roll out of Services.
- Applicant must be an IP -1 Infrastructure Service Provider License Holder from Govt. of India.
- Applicant must have underground fibre right from their NOC/DC/POP right upto Assam Police HQ.
- Applicant must have had delivered 100 Mbps or More to a single Customer in last 1 year.
- Applicant must have a Dedicated 24 by 7 Customer Service Support.
- Technician visit to site within 1 hour of complaint.
- ISP must have minimum Dual Redundancy of upstream.
- The ISP must have given internet connection in any Government Department.

The firm/ISP not fulfilling the Technical Requirement will be summarily rejected.

Sd/-

Addl. Director General of Police (S, A & ML)

Memo No. G/XIII/44/2016-17/Pt/6-A

Dated Guwahati, August 7, 2019

Copy to:-

The Addl. Supdt. of Police (C), A.P. Hqrs, Ulubari, Guwahati for information and necessary action. He is requested to get the advertisement published in the Assam Police Website.

Sd/-

Addl. Director General of Police (S, A & ML)